

## TERMS AND CONDITIONS OF HIRE

1. The following terms have been prepared in order that **THE LIMO LOUNGE** and its clients may understand their respective liability to the other, but such terms do not affect the client's statutory rights.
2. The Individual whose name appears on our reservation form, shall, for the purpose of our contract be deemed to be the hirer on behalf of the entire party and that he/she assumes full responsibility on behalf of his/her group including all fees due to LIMO LOUNGE.
3. **TRAVEL SICKNESS:** Should any member of the hirer's party become unwell to the point where it results in an extra and unpleasant cleaning process for LIMO LOUNGE, it shall be agreed and understood that an automatic cleaning charge of £95.00 will be payable by the hirer.
4. **DAMAGE:** Should our vehicle suffer damage by any member of the hirer's party (or, in the case of Film/TV/Studio assignments, by any person on the location set) LIMO LOUNGE reserve the right to debit the nominated credit/debit card with the full cost of repair in respect of such damage plus any replacement vehicle charges incurred during repair.
5. **PICK-UP TIME:** We will always endeavour to honour our obligation to the hirer with regard to pick up time. However, should our driver be delayed for any reason which is beyond his immediate control, we shall not be held liable for any difficulties arising out of such a delay.
6. **NUMBER OF PASSENGERS:** Under no circumstances will our drivers permit more passengers than is designated to our vehicle, as this will render our insurance null and void.
7. **DURATION OF HIRE:** Should the period of hire exceed that originally indicated by the hirer, will apply appropriate extra charges, which shall be in 30minute increments.
8. The use of illegal substances on our vehicle will result in immediate termination of hire. No refunds will be given under such circumstances.
9. **ALCOHOL:** Persons below the legal age of drinking shall not, under any circumstances, be allowed to consume alcohol whilst in our vehicle.
10. **ROUTES:** Our drivers will always select routes, which, in their experience, have proved to be the safest and most convenient but not, necessarily, the shortest. We regret we cannot accept liability arising out of unforeseen delays whilst en route.
11. **PAYMENT:** a deposit of 25% of total hire fees shall be paid at time of booking. The balance due to LIMO LOUNGE shall be paid at least 14 days prior to hire date unless alternative terms have been confirmed in writing with LIMO LOUNGE.
12. **LIMO LOUNGE** hereby confirms that it will do everything in its power to ensure that hire contracts are fully honoured and that the hirer, together with his/her party, will enjoy a safe and pleasant transportation/event experience with us.
13. **LOST PROPERTY:** Passengers are reminded that we cannot be held responsible for the loss of personal belongings unless the driver is given a full, detailed inventory prior to loading.
14. **Breakdown** If the bus breaks down we will do every think we can to get your guest to where they have to go . Please note No Refund will be given.

**CANCELLATION:** Any termination of hire must be received **IN WRITING** and at least 48 hours prior to pick up time.

Failure to do so will result in a cancellation fee of 20% of booking fee (£100.00 minimum. Bookings cancelled with less than 24 hours notice will be charged in full.